

Speaker Bios - October 20, 2017



Jeff Finkelstein, MD, FACEP, Medical Director, Hartford Healthcare-GoHealth CT

Dr. Finkelstein is a seasoned healthcare leader and board certified emergency physician with over 25 years of experience. He is committed to innovation in urgent, emergent and hospital level care, streamlining operations, making the patient experience second to none, and providing defect free, high quality care in a cost-conscious manner. Dr. Finkelstein is currently leading a system of 15 urgent care centers across the state of Connecticut.



Regan Henry, PhD, AIA, LEED AP, LSSBB, Lean Process Coordinator/Project Architect, E4H Environments for Health Architecture

Regan brings a unique perspective to healthcare design through her background as a scientist. Her experience with complex statistics and managing big data has translated well into Lean / Six Sigma strategy consulting. She assists with planning, procedural mapping, data gathering/processing and efficiency identification. Dr. Henry received her undergraduate and master's degrees in architecture, and her PhD in molecular biology. After working with big data and statistics, as well as publishing and teaching in higher education, she returned to architecture seeking to meld her two passions. She also has a Master Certificate in Six Sigma.



Tracy Johnson, Founder, TKJohnson Consulting

Founder of TKJohnson Consulting, Tracy Johnson has more than 30 years of consulting experience helping hospitals, health care systems, and physician practices to effectively integrate strategic and clinical business planning into operations and facility planning, resulting in more strategic and cost-effective system development and facility solutions.

A former Partner and Practice Leader for Ambulatory Care and Strategic Facility Planning with a national health care strategy firm, Tracy helps health care organizations to provide more patient-centered and efficient outpatient care delivery systems, including ambulatory care network development and master planning, operations benchmarking and improvement, and integration of new models of care. She brings to her clients not only consensus-building and analytically rigorous approaches, but also well-tested outpatient database and methodologies, LEAN-based tools, and the research and development based on many years of experience with health care organizations across the country.

Tracy is a noted speaker and writer on ambulatory care topics including “Ambulatory Care: Competitive Strategies for Success under Health Care Reform” presented to national and local planning groups and “Evolve and Integrate: A New Imperative for Ambulatory Care” published by Healthcare Financial Management.



Joe Kimura, MD, MPH, Chief Medical Officer, Atrius Health

Dr. Kimura is the Chief Medical Officer of Atrius Health and an internist at Harvard Vanguard Medical Associates, a medical practice of Atrius Health. He has broad experience leading ambulatory care delivery system improvements with specialty expertise in clinical informatics and healthcare data analytics. Dr. Kimura has held multiple positions within Atrius Health including Medical Director for Analytics and Reporting Systems and Medical Director for Quality Measurement. Since 2014, he has served as co-chair of the ONC HIT federal

advisory workgroup on Advanced Health Models and Meaningful Use. Dr. Kimura has been nationally recognized as a Top 25 Clinical Informaticists by Modern Healthcare in 2012 and one of thirty leading CMIO experts by Health Data Management in 2016.

Dr. Kimura was an undergraduate at Stanford University, received his medical degree from Washington University, and his public health degree from Harvard University. He completed his primary care internal medicine residency at the University of California in San Francisco and his health services research fellowship in the Department of Ambulatory Care and Prevention at Harvard Medical School. He completed the advanced management program at MIT Sloan School of Management with certification in Management, Innovation, and Technology.



Tracy Milanette, M.P.A. Director, Informatics and Custom Insights, in the Payer and Provider Unit, QuintilesIMS

Tracy's over 20-year health care experience includes work in the life science, hospital and payer industries, the last 10 years of which have been spent conducting drug and disease cost and utilization analytics derived from various claims-based and electronic data sources for health plans and providers. She has held multiple management level roles within Product Management, Project Management, and Development teams for QuintilesIMS, PharMetrics and Solucient where her focus was on research,

design, development, and commercialization of the clinical outcomes and benchmarking solutions. Tracy holds a Master's of Public Administration with a focus in Healthcare Administration from the University of Oklahoma and a Bachelor of Arts in Psychology/Pre-Medicine from the College of the Holy Cross.



Kevin Neumann, AIA, Partner, E4H Environments for Health Architecture

Kevin brings more than 30 years of expertise and strategic vision to hundreds of healthcare projects. He is committed to continually improving the planning and design process and has a strong track record of high-quality, energy efficient projects that maximize operational efficiency. His long-standing relationships at leading academic medical centers are a testament to Kevin's passion for

integrating Patient-Centered Care and Lean work flow into the creation of sustainable Ambulatory and Acute Care environments for health. Kevin has a Bachelor of Architecture and Bachelor of Science - Building Science from Rensselaer Polytechnic Institute.



Sowmya Viswanathan, MD, Chief ACO Officer, Dartmouth Hitchcock Health System

Dr. Viswanathan is a healthcare executive with over 15 years' experience in leadership roles as Chief Physician Executive Officer for Dartmouth Hitchcock Health ACO, Physician-in-Chief, Chief Medical Officer, Physician Quality Officer and Regional Chief with large regional health systems and academic medical centers.

As the Chief ACO Officer she currently oversees the operations of clinical services in a value based model at Dartmouth Hitchcock Health System. She also leads Network integration, quality performance measures, Care Continuum and value-based operational plans for Dartmouth's affiliate hospitals. Dr. Viswanathan also has oversight over medical management of Employee wellness.

Additionally, she has held several esteemed positions including:

- Board member at Health Care Transformation Task Force
- Vice-Chair of Massachusetts Hospital Association's (MHA)
- Physician Quality Officer at UMass Memorial Health Center
- Senior Medical Director at Harvard Pilgrim Health Care and Network Health

In addition to continuing her clinical practice as a Primary Care physician, Dr. Viswanathan has earned a Master of Health Care Management degree from Harvard University and an MBA from University of Massachusetts.